

CONDITIONS OF HIRE

The reservation is accepted by Weavaway Travel Group herein referred to as the company, under the following conditions of hire.

1. This contract is made between the Company & THE PERSON MAKING THE BOOKING (hirer), who becomes responsible for full payment.
2. Should a vehicle be detained by the Hirer, or be taken on a longer journey than contracted for, the company reserves the right to make a proportional additional charge.
3. The company does not guarantee to complete any journey in any given time, and will not be accountable for any loss or inconvenience which may arise from the delay or detention of any vehicle arising from any cause whatsoever.
4. Unless stated it should not be assumed that any vehicle will remain at the destination until the time for the return journey.
5. The route used, unless the hirer has advised of a particular route or places to be passed on route which will be specified on the confirmation letter, will be at the discretion of the company and/or the driver.
6. The company reserves the right to supply a larger seater capacity vehicle or a higher grade than that reserved, however the cost will remain as originally agreed unless the client uses the extra seating or higher grade facilities when a supplement will be charged.
7. In the event of any riots, civil commotions, strikes, lockouts or stoppage or restraint of labour from whatever cause or the happening of any event over which the company has no control, the company reserves the right to cancel any order which in the opinion of the becomes impossible of performance and to refund to the hirer any deposit paid in full settlement of all claims of the hirer in respect of such cancellation.
8. The company reserves the right to sub-contract the journey to an alternative company provided an equal or greater grade/size vehicle is supplied.
9. CANCELLATION: Should you wish to cancel any coach hire arrangement, the following scale of charges shall apply:
PERIOD OF NOTICE AMOUNT
10 days or more No charge
6 to 9 days 10% fee
3 to 5 days 25% fee
1 to 2 days 50% fee
Day of hire 75% fee
Arrival at departure point 85% fee
After departure 100% fee
Cancellation by the client due to inclement weather conditions will be chargeable at the normal scale of cancellation fees, including termination part-way through a journey due to inclement weather by client or company/driver. Any other arrangements over and above coach hire, cancellation charges will be levied according to scales on operation by the company supplying the services. Theatre tickets once purchased are not refundable.
10. Outside Contractors supplying goods/services over and above coach hire. All arrangements for Hotel accommodation, meals, theatre tickets, boat journeys or any other item/service are made by the Company as agents for or on behalf of the hirer, on the express condition that the Company shall not be responsible for any loss, damage, delay or inconvenience caused to passengers as a result of any arrangements. These arrangements are also made under the conditions of supply by the supplier.
11. The company reserves the right to supply alternative facilities reserved provided they are of equal value.
12. No admission charges or anything other than coach hire costs are included in the price unless otherwise stated in writing.
13. The company will not accept any liability for the damage or loss to any property entering or leaving a coach whilst in motion.
14. The company shall not be liable to the hirer or any other person for loss or damage suffered by them in their trade, business or profession in consequence of the death of or personal injury to any person with whom the hirer or such person has a contract of employment or a contract for services, whether such death or personal injury be caused by negligence, default or misconduct of the company of their servants or agents or otherwise.
15. The company will not be responsible for any damage to, or loss of personal property left in vehicles passenger areas or baggage compartments.
16. All clients are asked to note that the Company operates a NO SMOKING policy on all their vehicles.
17. Under no circumstances may alcoholic drinks be carried on or consumed upon the vehicle without the express permission of the company in writing.
18. Drivers Working/Rest Period Hours Regulations: The hirer undertakes to abide by all statutory requirements and regulations which may in any way affect the journey in question and especially the regulations in respect of Drivers Hours. Drivers are familiar with these regulations and whilst they will conform to the reasonable requests of passengers (as to the reasonableness of which the driver alone shall be the judge) they will as far as circumstances permit, depart from the destination or from intermediate stopping places at the times agreed beforehand (or specified by the driver) and to ensure compliance with the regulations will on no account wait for members of the party who may have failed to join the vehicle at the time so appointed. The company will not be responsible for any inconvenience or damage arising from the failure to convey any such member or members of the party.
19. With the exception of approved credit account customers all charges become payable 10 days prior to travel. Any overdue amounts after the agreed settlement dates are surcharged at 2% per month overdue.
20. The terms of settlement in respect of arrangements which the hirer has requested over the above normal coach hire will be by advance agreement.
21. All terms and conditions are under English law.
22. All bookings by the hirer are accepted by the company subject to the foregoing conditions.